



## LIMITED WARRANTY

### Wilsonart® Flooring For Commercial Non-Industrial Interior Flooring Applications



Classic



Estate Plus Red Label



Professional Studio Wilsonart Contract

Effective September 1, 2009

Wilsonart International, Inc. (“Wilsonart”) warrants to the original purchaser of a Commercial Non-Industrial Interior Flooring Product listed (“Warranted Product”) that the Warranted Product is free from manufacturing defects and will not wear, fade or stain, under normal use and service, for the period specified at right, beginning on the date of purchase by the original purchaser (“Warranty Period”). This warranty is extended only to, and may be enforced only by, that purchaser. **THIS WARRANTY IS NOT TRANSFERABLE.** This warranty applies only to a Warranted Product, which has been installed **by a professional installer** in an interior application with BlueFusion® adhesive and Wilsonart Commercial Cushion underlayment and which remains installed at that original location. This warranty is expressly conditioned upon submission of proof of date of purchase.

Warranty Coverages	Warranted Products/Warranty Periods			
	Classic	Estate Plus Red Label	Professional Studio Wilsonart® Contract	All Commercial Non-Industrial Interior Flooring Products Purchased via the Internet
Manufacturing Defect	3 Years	3 Years	3 Years	1 Year
Wear*	5 Years	10 Years	15 Years	1 Year
Fade*	5 Years	10 Years	15 Years	1 Year
Stain	5 Years	10 Years	15 Years	1 Year

\*DEFINITIONS:  
 • To be covered, “Wear” must be through the decorative print. Gloss reduction is not wear.  
 • To be covered, “Fade” must be due to exposure to sun or electrical light.

## EXCLUSIONS:

Seasonal changes may cause expansion and contraction to individual planks/tiles. The resulting minor separation is not a defect in the product and is not covered by this warranty.

This warranty shall not apply to damage arising from any of the following:

- accidents, abuse or misuse;
- exposure to extreme temperatures or extreme relative humidity;
- failure to install or use the flooring product in accordance with Wilsonart Flooring Commercial Installation Instructions;
- improper maintenance;
- improper adhesive or underlayment;
- improper or unauthorized repairs; and
- commercial industrial applications

## WHAT WILSONART WILL DO:

If a Warranted Product is found not to have performed as warranted during the specified warranty period:

For Approved Warranty Claims for **Manufacturing Defects Made Within the Specified Warranty Period:** Wilsonart will provide the material and labor to repair or replace the Warranted Product with a Wilsonart Commercial Non-Industrial Interior Flooring Product, at its option.

For Approved Warranty Claims Made During the 1st Year After Date of Purchase: Wilsonart will provide the material and labor to repair or replace the Warranted Product with a Wilsonart Commercial Non-Industrial Interior Flooring Product, at its option.

For Approved Warranty Claims Made After the 1st Year of Purchase Within the Specified Warranty Period: Wilsonart will pay a percentage of the reasonable material and labor costs to repair or replace the Warranted Product with a Wilsonart Commercial Non-Industrial Interior Flooring Product, at its option. This percentage will be based on the remaining Warranty Period for the particular product at the time of the warranty claim. For example, if a warranty claim were made on Wilsonart Contract, which has a 15 year warranty, in the 7th year after the date of purchase, the remaining Warranty Period would be 8 years, and Wilsonart would pay 8/15ths or 53% of the reasonable material and labor costs. For an approved claim made in the 2nd year after date of purchase of Classic, which has a 5 year warranty, the remaining Warranty Period would be 3 years, and Wilsonart would pay 3/5ths or 60% of the reasonable material and labor costs.

No repair, replacement or payment under this warranty shall extend the Warranty Period.

Any repair or replacement under this warranty is limited to repair or replacement with colors and styles of products available at the time of repair or replacement. If the original design or color is no longer available, Wilsonart will provide replacement Wilsonart material of a similar design and cost to the original flooring or payment will be based upon the reasonable material cost of another Wilsonart design or color of equal or greater value than the original flooring.

## WHAT YOU NEED TO DO:

To make a claim under this warranty, the original purchaser, during the applicable Warranty Period, shall contact the commercial contractor or retailer from which the flooring product was purchased and provide proof of date of purchase. All warranty claims must be processed through this commercial contractor or retailer. Warranty registration is not required for warranty coverage, and such registration is not proof of date of purchase.

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE EXCLUSIVE LIABILITY OF WILSONART.

THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY.

WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO, OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE ORIGINAL PURCHASER'S PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify this warranty in any respect.

The invalidity of all or a part of any of the provisions of this Limited Warranty shall not affect or invalidate any other provision of this Limited Warranty.

Questions about this warranty may be directed to Wilsonart International, Inc., 3301 Center Street, P.O. Box 6110, Temple, TX 76503-6110 or visit our website at [wilsonartflooring.com](http://wilsonartflooring.com).



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