

SmartStrand® features permanent engineered-in stain protection that doesn't wash, wipe or wear off. This means fast, thorough removal of spills and stains with no harsh sticky chemicals or treatments. SmartStrand® is also exceptionally soft and colorfast. And it is incredibly durable, standing up to soil, traffic and even furniture marks.

SmartStrand® is the Next-Generation carpet fiber, an unbeatable combination of superior stain resistance, plush softness and better durability.



Mohawk, the vanguard in innovative design and technology, is a leading producer and distributor of flooring worldwide and has been the trusted name in carpets for over 125 years. Mohawk's forward-thinking progressive mindset is once again reflected in our exceptional warranties that combine superb value with the unbeatable power of the Mohawk brand.



Mohawk Warranties
Superior Consumer Assurance Protection

SmartStrand® carpets provide superior stain protection that other carpets do not offer.

Introducing our new and improved product warranties featuring LIFETIME STAIN RESISTANCE—**even for pet urine and bleach**—on SmartStrand® products.

We're so confident in the quality and performance of SmartStrand® products that we're enhancing our WEAR and TEXTURE RETENTION warranties as well.

These warranties are effective January 1, 2009 for all SmartStrand® products.*

NEW WARRANTY CHANGES INCLUDE:

- Lifetime Stain Resistance for household stains, even intense stains such as pet urine, bleach, mustard and hot coffee
- Assurance of Stain Release after wicking
- Improved Wear Resistance
- Enhanced Texture Retention



Mohawk Limited Lifetime SmartStrand® Stain Resistance Warranty

WHO IS COVERED

The original purchaser of SmartStrand® products covered under this warranty.

WHAT IS COVERED

Mohawk warrants that, when properly installed and maintained over cushion meeting Mohawk's recommendations in an owner-occupied, single-family, indoor residence, the surface pile of SmartStrand® carpets will resist stains from any food and beverage (including mustard, hot coffee, herbal teas and household bleach**); benzoyl peroxide (a common ingredient in acne medications); and other water soluble, non-wax/oil-based stains for the life of the carpet from the date of original installation.

Wicking is defined as a re-appearance of previously cleaned stains due to liquid remaining in carpet backing or padding.

Mohawk further warrants that if above-mentioned stains are saturated and result in wicking, these stains will release with additional re-cleaning.



This warranty applies to carpet manufactured using SmartStrand® fibers only and does not apply to nylon or any other fibers.

** Any attempt at using household bleach as a carpet-cleaning agent will void your carpet's warranty. Only cleaners specified as CRI Seal of Approval products are acceptable.

WHAT IS NOT COVERED

Pet feces and vomit; stains caused by acids, oil-based or wax-based substances including, but not limited to, tar, shoe polish, paints, lipstick and mascara.

WHAT TO EXPECT FROM MOHAWK

If permanent staining should occur that cannot be removed using recommended methods by a certified carpet care professional, Mohawk will handle such claims per its Terms and Conditions specifically stated in the Residential Warranty Brochure.



* See Residential Warranty Brochure for complete details. Coverage excludes odors; applies to stains only.